

# SUMMITGLOW LTD

## Quality Policy

The Companies management and staff are committed to providing products and services that comply with all statutory requirements and all those contained in the customers contracts to achieve total customer satisfaction.

The business will give careful attention to all customer needs in respect of the products and services provided, including on-time delivery, competitive prices, consistent high quality and continual quality improvement. Continuous improvement is achieved through the setting, monitoring, and review of quality objectives and targets at the scheduled Management Review meetings.

This policy is implemented through the operation of a documented Quality System, which is subject to internal and external audit and review at regular intervals.

All policies and procedures have been structured to meet the requirements of  
ISO 9001:2008.

All members of staff are aware of the business' commitment to quality, and are required to observe quality requirements at all times.

Approved

P Watkinson

Managing Director and Management Representative

Date                    31.03.2015

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